

Troubleshoot Apache Startup Problems

Are you having difficulty getting your Apache server started? Here is a list of common problems and their solutions.

NOTE

The information in this document is based on [this ApacheFriends community forum thread](#).

Another Web Server Daemon is Already Running

XAMPP displays a message like:

```
Another web server daemon is already running.
```

To solve this problem, follow these steps:

1. Open a new Linux terminal.
2. Use the netstat command to identify which other service is currently using port 80 and/or 443.

```
sudo netstat -tunap | grep LISTEN
```



```
susan@xampp:~  
susan@xampp:~$ sudo netstat -tunap | grep LISTEN  
tcp        0      0 127.0.0.1:631          0.0.0.0:*           LISTEN  
10960/cupsd  
tcp        0      0 0.0.0.0:80            0.0.0.0:*           LISTEN  
17963/nginx  
tcp        0      0 127.0.1.1:53          0.0.0.0:*           LISTEN  
1050/dnsmasq  
tcp6      0      0 :::1:631              :::*                 LISTEN  
10960/cupsd  
tcp6      0      0 :::80                 :::*                 LISTEN  
17963/nginx  
susan@xampp:~$
```

3. Terminate services currently using those ports - for example, using a command like `service [process-name] stop`.

You should now be able to start Apache successfully.

TIP

If the problem persists even after performing these steps, refer to [this source thread](#) and [this forum post](#) for alternative solutions.